

Date:  
07/03/2017

**Subject: Enhancement of Truck Visit Appointment E-Service**

Ref: KPCT/2017/CIR/1

Dear Valued Customer,

From:  
Abu Dhabi Terminals

We are pleased to announce a new enhancement in Truck Visit Appointment (TVA) e-service by adding a new field as follows: **Notification Type: SMS, Email or Both**

To:  
All Shipping Lines,  
Agents, Traders,  
Transporters and Port  
Users

**SMS:** User can select "SMS" to enter driver's mobile number  
**Email:** User can select "Email" to enter office email address  
**Both:** User has a choice to select "Both" to enter driver's mobile number and office e-mail address

Through this enhancement, customers will now be able to receive auto alert messages in case of exceptions such as Time Slot Expiry of TVA, Delivery Order Expiry and Terminal Hold on Container. The auto alert message will be sent 60 minutes prior to booked time slot through the requested channel(s) of communication selected in Notification Type.

Furthermore, once truck visit appointment is checked-In, system will trigger an auto notification message with relevant details like Truck number, TVA number, Time Slot and Container number(s) which will be send to customers through requested channel(s). VGM (Verified Gross Mass) of full export container will also be sent to customers through e-mail (No SMS will be sent for VGM) once it's recorded by ASC (Automated Stacking Crane) in ADT yard.

If you require any further clarification, please feel free to contact as follows.

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For Abu Dhabi Terminals  
Customer Service  
Khalifa Port Container Terminal

