

Date:  
03/05/2017

**Subject: Validation in TVA e-service for the grade of non-available empty containers**

Ref: KPCT/2017/CIR/7

Dear Valued Customers,

From:  
Abu Dhabi Terminals

We are pleased to announce a new enhancement in Truck Visit Appointment (TVA) e-service in order to improve the flow of delivering empty containers from Khalifa Port Container Terminal (KPCT), and further reduce the truck turnaround time in the port.

To:  
All Shipping Lines,  
Agents, Traders,  
Transporters and Port  
Users

**Trucking Companies/ C&F Agents**

Please note with this new validation, appointments for delivery empty (DM) transaction will only be possible if the requested grades are physically available in the inventory of the Shipping Line.

**Shipping Lines/Agents**

We would request all shipping lines/agents to check the empty inventory prior issuing any booking to their customers to avoid any issue at the time of appointment creation. Shipping lines/Agents now have a location option in "Empty Containers" report in Container Yard Inventory e-service which will enable them to check the physical location of available empty containers at KPCT.

This validation will be effective from 8<sup>th</sup> May, 2017. It will help to reduce the delay of delivering the empty containers from port and increase the overall efficiency.

We look forward to your usual support and cooperation.  
If you require any further clarification, please feel free to contact as follows.

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For Abu Dhabi Terminals  
Customer Service  
Khalifa Port Container Terminal

